# Dawn Ellison, MD

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Objective	To courageously lead and develop healthy communities.	
Experience	Clinical Partner Engagement Officer CentraCare Health, St. Cloud, MN Lead physician and APP engagement and well-being with over 800 coaching, the use of collaborative methods of leadership and Fair I (MHA Burnout Survey) and improved engagement opportunities	Process reduced burnout
	Emergency Physician VMAC-Minneapolis, MN Served veterans in a 24 bed full service, emergency department. His care in a very structured system.	Oct. 2014 – Aug. 2020 ighly complex outpatient
	President Influencing Healthcare, LLC. Minneapolis, MN Partner and help physicians and APPs connect with their patients Build teams that can make committed decisions to which they are coaching and workshops, help leaders build capacity in others, enl and become the leaders that will influence the future of healthcare Vital WorkLife, Institute for Clinical Systems Improvement and M Association.	accountable. Through nance collaborative skills c. Current contracts with
	Emergency Physician Freelance Physicians Minneapolis, MN Served HealthEast at St John's and Woodwinds, Mayo Clinic Hea and Avera in Marshall, MN.	<b>Jun. 2012 - 2015</b> Ilth Systems at Fairmont

Emergency Physician Lake Region Healthcare Fergus Falls, MN

Member of a team of employed physicians seeing 17,000 patients per year. The ED is primarily single coverage with heavy supplementation by Locums physicians. The excellent support of nursing and hospitalist coverage made it a desirable location.

Emergency Physician Fairview Lakes Healthcare Center Mar. 2008 - Apr. 2011

May 2011 - May 2013

#### Wyoming, MN

Member of a team of employed physicians seeing 50,000 patients per year in a 24 bed ED/UC. Just Culture, Team Steps and Electronic Health Record in a Level Three Trauma Center.

# Emergency Physician Immanuel, St. Joseph (ISJ) - Mayo Health System Mankato, MN

Aug. 1994 - Feb. 2008

Coordinator of the Family Medicine resident's EM rotation. with a faculty appointment through Family Medicine at the University of MN from 1995-2010.

Was a member of growing team of physicians. Initially the group was independent (From 1994-1998) then they became employees of ISJ-Mayo Health

# Medical Director – Emergency Medicine Immanuel, St. Joseph - Mayo Health Mankato, MN

Jan. 1998 - May 2002

Under my leadership, in 2002 we were the fifth ED in the country to implement the electronic version of T-system. I was requested by T-system executives to participate in a panel describing our experience with using their electronic documentation at a national conference. We also spent six months collaborating with our external customers to streamline the ED and improve the relationships with radiology, lab, IM and FM. Bedside Ultrasound and Difficult Airway techniques were started along with a patient advocacy program and Mayo EM residency rotation. A major turf battle occurred as we implemented the use of Ketamine in the ED, but we prevailed by presenting the evidence. I recruited and oriented 7 physicians and I managed the performance of ten. Ours was a cohesive, respected, democratic group of board certified EM doctors in rural MN.

# Art of Hosting Facilitator Global Steward of Art Hosting

Jan. 2011 - present May 2013 - present

Practitioner and trainer of Art of Hosting; Conversations that matter. Clients include Veteran Affairs Medical Center, Clinical Translational Science Institute, Bush Foundation, Tiwahe Foundation, Blandin Foundation, American Academy of Communication in Healthcare, American College of Physician Executives, Anoka-Hennepin Schools Antibullying, Anti-Harassment Community Task Force, Institute for Clinical Systems Improvement and CentraCare.

#### **Crucial Conversations Instructor**

2006 - present

Originally trained as part of Bush Medical Fellowship and worked within Mayo Clinic Health System training groups of healthcare workers and leaders. Have instructed for provider onboarding, leadership academies and employee assistant counselors. Clients include Centracare, Fairview, VITAL WorkLife, Mayo Health.

# Healer's Art Instructor 2011University of Minnesota Medical School Minneapolis, MN

Jan. 2011 - March

Taught a medical student course based on the work of Rachel Remen involving first year medical students in reflective small group dialog with their peers.

#### **Education & CME**

# Certified Stress Management and Resilience Trainer December 2020

Bush Medical Fellow 2006-2007 Building a Collaborative Medical Culture Through Improved Peer Communications and Relationship Centered Leadership" Curriculum included:

- American College Emergency Physicians (ACEP) Teaching Fellowship 2008
- Myers Briggs Qualification 2007
- Crucial Conversation Instructor 2006
- Art and Practice of Leadership Development, Harvard's Kennedy School of Government 2007
- American College of Physician Executives coursework 2006, 2007, 2008
- College of Executive Coaching, Certified Professional Coach 2008

Emergency Medicine Residency, York Hospital, York PA	1991 – 1994
Transitional Medicine, Marshfield Clinic, Marshfield, WI	1990 - 1991
MD, University of Minnesota, Twin Cities	1990
Pre-Med, University of Minnesota	1982 - 1985
B.S. with Honors - Degrees in Psychology and Sociology	1980
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University of Wisconsin, Madison, WI

# Healthcare Committee Involvement

#### CentraCare

Anti-Racism Steering Committee - Co-Chair

June 2020- Jan 2021

### COVID Staff Support Response Team - member

March 2020-Jan 2021

Directed by Incident Command to develop organizational response to support employees (including clinical partners).

#### Clinical Partner Stakeholders - Chair

June 21- Jan 2021

# Leadership Support sugroup - member

March 2020-Jan 2021

Designed resources to support leaders themselves as well as assist them to support their staff.

# Mindful Huddles WorkGroup- co-chair

May 2020 - Jan 2021

Designing and distributing daily messages to support resilience of employees in the organization.

#### Frontline Staff Support – member

March 2020 - Jan 2021

Designing support for frontline staff whether high risk of exposure or furloughed. From preventive strategies to well-being to crisis intervention.

Team Care Plans for physicians – Chair

Oct 2020 - Jan 2021

Assessed needs of physicians and APPS in specific work units and co-constructed well-being resources and delivery with them.

#### Team Care Plan support for staff – Co-chair

Oct 2020 - Jan 2021

Assessed needs of staff in specific work units and co-constructed well-being resources and delivery with leadership

#### Clinical Partner Engagement Committee - Chair

2016-Jan 2021

Strategically leading provider engagement and well-being with a dedicated group of physicians and APPs.

#### Clinical Partner Forum - Facilitator

2017- Jan 2021

Opportunity for leadership and clinical partners to be in conversations that shape the future of healthcare in Western/Central and Southwestern Minnesota.

# **CANDOR Steering Committee**

2018 - Jan 2021

Communication and Optimal Resolution - a fresh approach to disclosure and risk management as well as care for the caregivers (Second Victim care).

## Care for Caregiver Subcommittee, member

2018 - Jan 2021

Developing CCH version of CANDOR to support second victims.

#### Clinical Partner Connection, Editorial Team

2017-2019

Leading communication efforts with physicians and APPs.

#### Call Center Scheduling Experience Task Force, member

2019 – Jan 2021

Co-Leading Adaptive Change sub-group

### Well-Being Retreat steering committee CCH, Chair

2017 – Jan 2021

Lead effort to expose employees to individual strategies for well-being.

# Gender Equity in Medicine, CCH, Co-Chair.

2017- Jan 2021

Influenced a shift in a conservative culture.

#### **Fairview**

Patient Experience Committee, appointed-member
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2009-2010

#### Immanuel St Joseph's- Mayo Health System

Ethics Committee, Chair	1995-1996
Emergency Room Committee, Chair	1998-2002
Finance and Facility Committee, appointed member	1999-2001
ISJ Clinic Practice Committee, appointed member	2001-2006
Provider Relations Committee, appointed member	2006-2008

#### Research Experience

#### Principle Investigator, York Hospital, York, PA

1992-1994

Research Assistant, St. Paul Ramsey Hospital, Clinical Research Unit St Paul, MN 1984-1985

4

	Data Analyst, Chicago Foundation for Medical Care, Chicago, IL Research Assistant, Chicago Institute for Learning Disabilities (CHILI University of Illinois, Chicago, IL Research Assistant, Waisman Ctr for Retardation and Human Develop Madison, WI Research Assistant, University of Wisconsin, Psychology Department	
Community Involvement	Pelican Rapids Bike Plan Committee	2020-present 2020 2019-present 2000-2006 2005 2000-2001 1994-1999 1995-1996
Selected Presentations and Publications	Ellison, DM "Cracking the Armor that protects us from healing" Unity Point, Syn Pandemic Presentation. February 2021  Ellison, DM "4 Ways to Make Meaningful Human Connections with Colleagues": https://insights.vitalworklife.com/4-ways-to-make-meaningful-human-connections-with-colleagues (November 16, 2020)  Ellison DM "Saturday Support Sessions: A Coach's Perspective on Practical Cop Skills During a Crisis": https://youtu.be/XN5mBgZSvlk (June 20, 2020)  Ellison DM "What the Doctor Ordered-Listen to your Clinician's Needs when implementing IT Systems" World Congress Washington DC 11/2019.  Ellison, DM "Join the Conversation" for Bounce Back Project-Moving from Survivin Thriving Minneapolis 2019  Ellison, DM "How to Address the Growing Gender Gap in Physician Burnout": https://insights.vitalworklife.com/how-to-address-the-growing-gender-gap-physician-burnout (March 15, 2019)  Ellison, DM "Relationship Based Leadership" for Carris Health Spring Summit 2019  Ellison, DM "What Does it Mean to Engage Physicians and APPs?" for Bounce B	

Ellison, DM "How to create a resilient physician culture"

https://insights.vitalworklife.com/blog/2015/04/08/creating-a-resilient-culture (April 8, 2015)

Ellison, DM "What, you have already failed your New Year's Resolution?" https://insights.vitalworklife.com/blog/2015/01/12/already-failed-new-years-resolution (January 12, 2015)

Ellison, DM "Meaningful Conversations" at "Wealth and Wellness" in Mankato, MN April 17, 2014.

Ellison, DM "Emergency Medicine Resident Wellness" in ACEP, "Wellness for the Emergency Physician." January, 1995 and 2004.

Nickles L, Pollack ML, Ellison DM, Hasson M. "Risk Factors for acute Myocardial infarction in Young Women." Academic Emergency Medicine 2004; 11: 508.

Ellison, DM "Getting Victims Help", Domestic Violence Conference, Alexandria, MN: March, 1997.

Ellison, DM "Death Notification." Incorporated into ACLS instruction. York Hospital. York, PA: June 1994 and Family Practice Resident Conference. 1996 and 1997.

Ellison, DM "Computer Aided Instruction in Emergency Medicine", Society for Academic Emergency Medicine. Washington, DC: May, 1994.

Ellison, DM "Jump Start My Heart: High Dose Epinephrine Use in Cardiac Resuscitation." Grand Rounds." Marshfield Clinic. Marshfield, Wisconsin: September, 1990. And Emergency Medicine Grand Rounds. York Hospital. York, PA: December, 1992.

Ellison, DM "On Being a medical student in the United States." Conference on Health Care in the United States and Soviet Union. Minneapolis, MN: September, 1988.

# Honors and Extracurricular Activities

#### RESIDENCY

David Richard Eitel, MD Award for Outstanding Resident Research, June, 1994.

#### **MEDICAL SCHOOL**

Physicians for Social Responsibility, Steering Committee

Preventive and Social Medicine Study Group

Outstanding and Excellent grades in: Anesthesia, Cardiology, Dermatology, Emergency Medicine, Neurology, Pediatrics, Psychiatry and Surgery

#### Undergraduate

Sophomore Women's Honor Society, member

Junior Women's Honor Society, President

Mortar Board, Historian

Psi Chi- Co-lead

Psychology Club, Co-founder and President

Psychology Newsletter, Co-Editor

Psychology Curriculum Committee, appointed

# Professional Affiliations

Physicians for Social Responsibility

Wilderness Medicine

American College of Emergency Physicians and Wellness Section

American Academy of Emergency Medicine

Academy of Healthcare Communications

American Association for Physician Leadership

Minnesota Medical Association

Minnesota Medical License 37114